

2025

Zing Health Part D Transition Policy Statement

As a new or continuing member to Zing Health, there may be drugs that you are taking but are not on our Part D formulary (List of Covered Drugs) or that are on our Part D formulary but have a prior authorization, step therapy, or other restriction listed. If this happens, there are ways we can help!

What can I do if a drug is not listed on the Formulary “List of Covered Drugs” or if the drug is listed but has a prior authorization or other restriction?

- Under certain circumstances, Zing must provide a temporary supply of a drug that you are already taking. This temporary supply will give you time to talk to your doctor or prescribing provider about the change in coverage and develop a plan.

Are you a New Member?

- If you are a **NEW** member, we will cover up to a 31-day temporary supply of your drug during the first 90 days of your enrollment with Zing.

Are you an Existing Member?

- If you were an **EXISTING** member last year, and your drug is no longer covered or has a new restriction this year, we will cover up to a 31-day temporary supply of your medication within the first 90 days of the calendar year.

What does a temporary supply mean?

- The temporary supply means you will be able to fill your medication for a maximum of 31-day supply.
 - If your prescription was written for fewer days, we will allow multiple fills up to a maximum of 31-day supply.
- The prescription must be filled out by an in-network pharmacy.

What other options do I have?

- You can change to another drug.
 - Talk with your doctor or prescribing provider to see if there is a different drug on our formulary that may work just as well for you.

- You can ask us for an exception.
 - You and/or your doctor or prescribing provider can ask Zing to make an exception to cover the drug. If your doctor or prescribing provider says that you have medical reasons for needing that specific drug, they can provide that information to Zing.

Can my medication get removed from the formulary?

- If you are a current member and the medication you are taking will be removed from the formulary or restricted, we will tell you about it far in advance so there is enough time to speak with your doctor. These types of changes usually occur at the start of each year.

Have you been a member for more than 90 days, reside in a long-term care (LTC) facility and need a medication supply right away?

- Zing will cover one 31-day emergency supply or less if your prescription is written for fewer days.

Are you a member and have a level of care transition or change?

- For current members with level-of-care changes, Zing will provide an emergency supply of at least 31-days (unless the prescription is written for fewer days) for all non-formulary medications including those that may have step therapy or prior authorization requirements.
- An unplanned level of care transition could be any of the following:
 - a discharge or admission to a long-term care facility
 - a discharge or admission to a hospital,
 - a nursing facility skilled level change